

<u>Business Development Manager/ Client Relationship Manager – 10 Nos.</u> (Based out of Pune, Bengaluru, NCR, Chennai, Hyderabad)

Job description

- Willing to familiarize yourself with the company's vision and mission, seeking to accomplish set goals and objectives.
- Conducting market research and identifying potential clients.
- Cultivating strong relationships with new clients, while maintaining existing client relationships.
- Collating and maintaining client information in the CRM database
- Handles end to end of the sale cycle Prospecting/ lead generation, qualifying the lead presenting solution, proposal creation & submission, Closure, payment collection
- Responsible for customer delight
- Ability to collaborate with SME's in the Company and solution customer need
- Building relationships with other Teams , namely, marketing, delivery to deliver solutions
- Building business relationships with current and potential clients
- Suggesting upgrades or added products and services that may be of interest to clients.
- Account mining
- Acts as company representative at Trade associations/ Industry networking events/ meetings.
- Reviewing clients' feedback and implementing necessary changes.
- Keeping in touch with competition trends in the market
- Performs other duties as assigned.

Required Skills/Abilities:

- Excellent verbal and written communication skills.
- Excellent sales and customer service skills with proven negotiation skills.
- Ability to generate revenue by identifying pain points and suggesting suitable products or services.
- Professional yet affable disposition.
- Excellent networking skills
- Perseverance, attention to detail, self-starter
- Expertise in using MS office tools.

Education and Experience:

- Bachelors/ Masters degree in Business, Business Administration, Sales or related field,
- At least three years of sales experience in selling HR products and services a MUST

Employment Type

Full time

Travel

Because of the pandemic, travel will be encouraged only if it is safe and client is willing to meet in person

Job location

Pan India

Contact details with Subject - Business Development Manager

Email on deepa.rp@kelphr.com or info@kelphr.com or <a href="mail